



By year-end, a vision for the development of human resources at Dawson, together with a comprehensive plan of action, will be submitted to the Board.

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In the last year, the College established a foundation for outreach and fundraising 0 Tw 1.8icuJ0p0(r) oursd(a)



helps students develop competencies further than real-life alternatives. To complete this process, in 2016-2017, the will:

The City of Montreal, with Dawson College as the lead post-secondary institution, submitted the winning bid to host the 16<sup>th</sup> World Model UN conference in March 2017, which will be attended by some 2500 international delegates. Consequently, the will:

As a result of the departure of key personnel from the Office of Academic Development (OAD), and of the integration of the Office of Institutional Reo225 0 7 016(ti)4(t3(l)4( fr)14()46)-78]0 Tc 0 Tult o3frt

### ***Administrative Services***

2016-17 will be a year of transition for Administrative Services. The Board's recent decision to create a Human Resources service separate from that of Finance will bring its share of challenges. Therefore, the \_\_\_\_\_, the new \_\_\_\_\_ and the \_\_\_\_\_ will:

Continued training and development of team members will be key to success and to the ability to support the College in on-going operations and strategic plan initiatives.

The reporting structure of Human Resources managers was recently modified to ensure better support for staff and improved customer service. An important goal for HR is to have cross-training and backup ID 4 Hr1(s)22dH1 -1.0(o)0h2l(es)T0 Tc 0 Tw06.09 0 Td()Tj Tc -0.0ar

### ***Information Systems and Technology***

In educational institutions, the use of information technologies has a tremendous influence on the ways

Aligned with this commitment, the \_\_\_\_\_ (Evening) will follow sustainability guidelines for recuperating reusable material and sorting and disposing recyclable and non-recyclable material.

With the shift in the purchasing habits of students and modifications in the use of textbooks and documentation for academic purposes, the \_\_\_\_\_ will:

In order to ensure that the College is able to complete renovation projects in a timely manner, the \_\_\_\_\_ will:

In addition for this sector, in order to improve service call feedback, the \_\_\_\_\_ (Day) will:

Test and implement an automated status work flow system to handle service requests using the maintenance management software.

Richard Fillion  
Director General  
2016/09/28